



WindEurope EoLIS Seminar 2026

Terms & Conditions

These terms and conditions apply to the registration process for the event organised by WindEurope asbl/vzw – the EoLIS Seminar 2026 from 24-25 November. The registration service will be carried out on our behalf by D2i Systems Ltd.

By registering to attend the WindEurope Technology Workshop 2026, whether individually or on another's behalf, you are agreeing to the following terms and conditions. We invite you to read these carefully:

You can register to the event online: <https://windeurope.org/eolis2026/>

We cannot take responsibility if bookings made through other methods do not reach us. When you book online you will receive an auto-acknowledgment together with your invoice by e-mail once you have completed your registration.

If you do not receive the confirmation e-mail with the invoice in your inbox, please check your spam folder. If you still cannot find the confirmation e-mail, please contact the WindEurope Registration c/o D2i Systems at registration.windeurope@d2isystems.com

If you cannot register online, please call the helpdesk for assistance: +44(0) 151 649 5159
We accept and process registrations on the understanding that you have followed all the internal procurement procedures for your organisation and you will be charged accordingly. By registering, you are also confirming that the information you submit is accurate and complete.

Registrations are made at your own risk and we cannot take responsibility for registrations booked in error. This responsibility lies with your organisation, or you if you are booking as a private individual. Furthermore, WindEurope and D2i Systems will not refund the registration fee or any other costs should you register in error and fail to cancel with adequate cancellation notice.



Minimum age

Registration and/or admittance to the event shall be limited solely to participants who are 18 years of age or older, due to current health and safety regulations and legislation in effect. Registration by anyone who is under 18 is unauthorised and in violation of these Terms and Conditions. This will automatically result in the forfeit of their registration. By agreeing to these Terms and Conditions, you must hereby accept that identification is to be provided on request. By registering for the event you represent and warrant that you are 18 years of age or older, and that you agree to and will abide by all of the Terms and Conditions.

Badge

The name badge should be printed ahead of the event or picked up onsite at the registration desk.

The registration desk will be located in the dedicated area of the Bilbao Exhibition Center, Azkue Kalea, 1, 48902 San Vicente de Barakaldo, Bizkaia, Spain available during the following hours:

- Tuesday, 24 November, 08.00 – 12.00
- Wednesday, 25 November, 08.00 – 12.00

For organisational and security reasons, the name badge must be worn at all times during the event. Access to the different areas will not be granted without a proper name badge (blank badges are not permitted). Registrants may not share passes between multiple registrants.

Onsite Registration

There will be **no onsite registration** at the event. This is to avoid long waiting times and crowding in the entrance area.

Name change

Name change is permitted at any time and at no cost. The substitute must work for the same company as the original registrant, must be in the same registration category (or additional fees may apply) and invoicing information must stay the same. You can transfer your



registration to somebody else by using the Registration Guest Portal or by writing to the [Registration Team](#) along with full contact details of the substitute. Once the event has started, a name change is no longer allowed.

Categories with reduced registration fees

Members

Only direct members of WindEurope, having paid their 2026 membership fees can benefit from the member registration price. If your company/organisation is not yet a member and would like to benefit from the discount, please [submit your membership application](#) before registering. The processing period for new membership contracts is two weeks. If the membership status is not valid at the date of registration (either due to non-payment or the contract processing period), the non-member fee will apply. Any reimbursements will be made only after receipt of the membership payment.

Academic/Non-profit/NGO

This is available to those with a current full-time position at an educational institution, a non-profit organisation or a non-governmental organisation. WindEurope and D2i Systems reserve the right to proceed with regular registration and to charge the corresponding registration fee if the attendee is not eligible for this category.

Student

Student (PhD student included) registration requires proof of status, i.e. either a copy of a valid 2026 student ID card or an official letter from the educational institution, confirming that the registrant is a full-time student at the time of the event. This document should be uploaded during the registration process. Without this document, WindEurope and D2i Systems reserve the right to proceed with regular registration and to charge the corresponding registration fee.

Speaker/Poster presenter:

Available only to speakers/poster presenters who take part in the conference programme. If you register with the reduced price and later cancel your presentation, WindEurope and D2i Systems reserve the right to charge the full amount for your registration. Speakers and poster presenters will be contacted directly by the Conference Secretariat with instructions on how to register. For more information, please contact: conference@windeurope.org



Discount code

Any discount code must be applied at the time of registration and may not be applied retroactively once the registration has been completed. The discount code will only be valid if the registration and payment terms have been met. If the invoice is not paid on time, the discount arrangements lapse automatically.

Discount codes may not be combined and are not transferable.

Payment methods

Credit card

- Accepted credit cards: Visa, MasterCard.
- The online registration system uses secure encryption to protect your card and personal details.
- You will receive an invoice at the end of the registration process.
- All costs are to be borne by the ordering customer.
- Payment should be made in EUR only

For the purpose of registering WindEurope as a supplier, our bank details are:

WindEurope ASBL

Rue Belliard 40

1040 Brussels

Belgium

BE73 3630 4209 0360

BBRUBEBB

ING Belgium

Cancellation/refund policy

Cancellations must be notified by e-mail to the [Registration Team](#) and will be subject to the following conditions:

- Cancellation received on or before 23/10/2026: refund of the fee.
- Cancellation received after 23/10/2026 or no-shows: no refund possible and registration fees may not be transferred to a different WindEurope event.



Refund requests after this date are only accepted for the following reasons:

- The request is within the limits of our General Terms and Conditions applicable for this event
- An attendee is not able to attend in person because of imposed travel bans or quarantine restrictions that were not known at the time of registration.
- A double payment has been done for the same registration
- A wrong pass category has been purchased and we are notified within the week
- A wrong rate has been applied instead of the actual applicable rate
- Entitlement to a free pass which was unknown at the time of booking
- VAT has been applied incorrectly - please check our reverse charge rules in the General Terms and Conditions for this event
- A visa application has been denied, even though the request has been made in time.

Refunds must be requested within 2 weeks after the event. Any applicable refund will be processed 6-8 weeks after the event.

Any refund to credit card payments may only be credited back to the original credit card and cannot be refunded to a different card or bank account.

VAT

Registration to WindEurope events falls into the exception foreseen at the article 52 of the EU VAT directive 2006/112/CE.

The VAT rate of the country where the event takes place applies when paying a registration. Even if your organisation is VAT registered, WindEurope has to apply local VAT and pay this VAT to the Spanish authorities. A local reverse charge mechanism is applicable to Spanish VAT-liable customers that are established in Spain (Article 194 of EU VAT directive 2006/112/CE).

The VAT number used for this event will be ES N00216921



Invoice

If you pay by credit card, you will access your legal tax invoice via the confirmation e-mail you will automatically receive upon completion of your registration.

Note: The invoice will be issued using the invoice details you will provide on the registration form. Please make sure you provide us with the correct information. An administrative fee may apply if an invoice has to be re-issued due to changes in the invoicing information.

Visa invitation letter

An invitation letter will only be provided to registrants who have registered and paid the required registration fees. Registrants who need an official invitation letter in order to obtain a visa can do this directly via the Registration Guest Portal (link on our registration website) with the following information: registration number, first name, last name, birth date, country of origin, passport number, passport expiry date.

Please note that neither WindEurope nor D2i Systems will be able to contact or intervene with any Embassy or Consulate office on behalf of a registrant. The invitation letter does not financially or legally obligate WindEurope nor D2i Systems in any way. All expenses incurred in relation to the event and to obtaining a visa are the sole responsibility of the registrant. WindEurope and D2i Systems do not accept any responsibility for travel, accommodation and/or other costs incurred due to the rejection of a registrant's visa application.

The invitation letter is sent by e-mail containing a digital signature, we do not send visa letters by post or any other means.

Should the visa application be denied or not approved in time to attend the event, WindEurope and D2i Systems will only refund the full registration fee if the registrant provides the Registration Secretariat with an official document from the concerned Embassy/Consulate rejecting the visa and the application was submitted in due time. Please note that a notification sent to WindEurope or D2i Systems after the event will not be accepted.

Photographs and videos

WindEurope reserves the right to photograph and videotape the conference and social events and all its attendees and to use these photographs and videos in any internal and external communication related to WindEurope including, but not limited to, its websites and mobile



applications, social media pages, event daily newspapers, conference programme, newsletters, publications and annual reports.

By registering for the event, the registrant explicitly agrees to the use of his/her image in any WindEurope publicity material without any compensation in perpetuity. Any personal data will be solely used in accordance with current EU and Belgian data protection legislation and will not be disclosed to a third party without the registrant's prior written consent.

Data protection

By registering for this event, you (the registrant) agree that your personal data will be processed by WindEurope (Rue Belliard 40, 1040 Brussels, Belgium) and D2i Systems Limited (41-43 Basement, Hamilton Square, Birkenhead, Merseyside CH41 5BP, United Kingdom) for registration and handling purposes, as well as to send you information in connection with all WindEurope events. Any personal data will be solely used in accordance with current EU and Belgian data protection legislation and will not be disclosed to a third party without the registrant's written consent. If you do not submit the data indicated as "required", we cannot complete your registration. Please refer to WindEurope's Data Protection Policy which you can consult at: <https://windeurope.org/privacy-policy/>

Sponsored sessions:

By attending a sponsored session, you give you consent to share contact information (name, company, email) with the sponsor of that session and to be contacted by the sponsor during or after the event.

Disclaimer

WindEurope may not be held responsible for any loss, injury or damage to any property, whatever the cause may be in relation to this event. Liability of persons and enterprises providing means of transportation or other services, however, remains unaffected.

WindEurope reserves the right to amend, postpone or withdraw the event for any reason should any circumstances arise that are outside WindEurope's control (i.e. *force majeure* including, but not limited to, fire, flood, strikes, labour disputes, war, blockades, riots, acts and/or threats of terrorism and the unavailability of means of transport). WindEurope will endeavour to amend or postpone the event but shall not be held responsible for any costs, damages or expenses incurred by registrants.



There may be circumstances that affect you that are beyond WindEurope's control such as *force majeure* (please see above). In these instances, the decision and responsibility to attend or not rests solely with you and we are unable to refund registration fees for events that take place despite the circumstances.

In cases falling outside of *force majeure*, WindEurope will try to provide adequate notice should WindEurope have to cancel or amend an event but reserves the right to amend or cancel an event at any time without liability for any travel, registration, accommodation or other costs.

Any travel/accommodation costs incurred are entirely the registrants' responsibility. WindEurope does not accept any liability for reimbursement of travel costs unless otherwise stated.

All issues, questions and disputes concerning the validity, interpretation, enforcement, performance or termination of this Collaboration Agreement shall be exclusively governed and construed in accordance with Belgian law. All disputes shall be submitted to the exclusive jurisdiction of the Dutch speaking courts of Brussels, without prejudice to WindEurope's right to initiate proceedings under the laws and before the courts of the registrant's registered office in the event that any sums are due by the registrant to WindEurope.

WindEurope Events Code of Conduct

WindEurope is committed to delivering events that provide a welcoming, inclusive and respectful environment for all, upholding the highest standards of professional integrity and respect.

This Code of Conduct is based on:

- WindEurope's [core principles](#);
- The ten principles of the [UN Global Compact](#);
- The principles of the [ISO 20121 Sustainable Event Management System](#); and
- Applicable laws and regulations, including competition, anti-bribery, environmental and health & safety rules.

To ensure a positive experience for all, we ask all event attendees, exhibitors, sponsors, speakers, suppliers and staff ("Participants") to adhere to this Code throughout the event.

Fundamental Principles

WindEurope events must be safe, ethical, sustainable and inclusive. All Participants shall:



1. Act with Integrity and Professionalism

- Maintain professional behaviour in all interactions, whether in sessions, side events or networking and other social activities;
- Conduct themselves in a manner that preserves the reputation of WindEurope and the wind energy sector;
- Be transparent in all interactions, avoid conflicts of interest and disclose any potential conflicts promptly.

2. Demonstrate Honest and Ethical Business Conduct

- Refrain from offering, soliciting or accepting bribes, improper payments, favours or inducements;
- Fully comply with EU and national competition and antitrust rules in formal or informal settings;
- Ensure all marketing claims and communications are accurate, substantiated and not misleading.

3. Foster an Accessible, Inclusive and Respectful Environment

WindEurope promotes an environment where all individuals feel valued and safe.

Participants shall:

- Treat everyone with dignity, regardless of gender, gender identity, age, race, ethnicity, nationality, disability, religion, sexual orientation or any other protected characteristic;
- Refrain from harassment, bullying, intimidation, discrimination or any form of verbal, physical or visual misconduct;
- Respect personal boundaries;
- Recognise and respect cultural and accessibility needs.

4. Protect Health, Safety and Security

- Adhere to all health & safety rules issued by WindEurope, local authorities and/or the venue;
- Comply with emergency procedures and security protocols of the event;
- Ensure stands, displays and equipment are safe and operated responsibly;
- Report hazards, unsafe conditions or suspicious behaviour immediately.

5. Use resources responsibly

Participants shall support WindEurope's commitment to responsible and sustainable event management by:

WindEurope EoLIS Seminar 2026 C/O D2i Systems - Phone: +44 151 649 5159

Email: registration.windeurope@d2isystems.com

Official website: <https://windeurope.org/eolis2026/>



- Minimising waste, CO2e emissions and resource use;
- Respecting guidelines on energy, water and waste management;
- Prioritising reusable, recycled or low-impact materials;
- Offering sustainable, inclusive and accessible products and services.

6. Privacy & Data Protection

Participants must comply with EU and national privacy and data protection laws.

This includes:

- Respecting confidentiality and privacy of all attendees;
- Collecting or processing personal data only with appropriate consent and lawful purpose;
- Avoiding unauthorised photography or recording of individuals who have not provided consent.

Compliance & Reporting

Participants observing or experiencing behaviour inconsistent with this Code are encouraged to report it promptly to WindEurope staff (onsite or via email to events@windeurope.org) or venue security for urgent safety concerns.

All reports will be handled sensitively and confidentially.

WindEurope will review all reports in accordance with best-practice governance standards and may take corrective actions, including:

- Issuing a warning;
- Requesting corrective behaviour;
- Revoking event access (without refund);
- Notifying employers, authorities or regulatory bodies where required by law.

Acknowledgment

Participation in WindEurope events constitutes acknowledgment and acceptance of this Code. WindEurope expects all Participants to uphold these standards and contribute to a respectful, ethical and sustainable event environment.

If you have any questions or concerns regarding the Code of Conduct, please contact events@windeurope.org.