



## WindEurope EoLIS Seminar 2025

### Terms & Conditions

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These terms and conditions apply to the registration process for the event organised by WindEurope asbl/vzw – the WindEurope EoLIS Seminar 2025 from 20-21 November. The registration service will be carried out on our behalf by D2i Systems Ltd.

By registering to attend the WindEurope EoLIS Seminar 2025, whether individually or on another's behalf, you are agreeing to the following terms and conditions. We invite you to read these carefully:

You can register to the event online: <https://windeurope.org/eolis2025/>

We cannot take responsibility if bookings made through other methods do not reach us. When you book online you will receive an auto-acknowledgment together with your invoice by e-mail once you have completed your registration.

If you do not receive the confirmation e-mail with the invoice in your inbox, please check your spam folder. If you still cannot find the confirmation e-mail, please contact the WindEurope Registration c/o D2i Systems at [registration.windeurope@d2isystems.com](mailto:registration.windeurope@d2isystems.com)

If you cannot register online, please call the helpdesk for assistance: +44(0) 151 649 5159

We accept and process registrations on the understanding that you have followed all the internal procurement procedures for your organisation and you will be charged accordingly. By registering, you are also confirming that the information you submit is accurate and complete.

Registrations are made at your own risk and we cannot take responsibility for registrations booked in error. This responsibility lies with your organisation, or you if you are booking as a private individual. Furthermore, WindEurope and D2i Systems will not refund the registration fee or any other costs should you register in error and fail to cancel with adequate cancellation notice.



## Minimum age

Registration and/or admittance to the event shall be limited solely to participants who are 18 years of age or older, due to current health and safety regulations and legislation in effect. Registration by anyone who is under 18 is unauthorised and in violation of these Terms and Conditions. This will automatically result in the forfeit of their registration. By agreeing to these Terms and Conditions, you must hereby accept that identification is to be provided on request. By registering for the event you represent and warrant that you are 18 years of age or older, and that you agree to and will abide by all of the Terms and Conditions.

## Badge

The name badge should be printed ahead of the event or picked up onsite at the registration desk.

The registration desk will be located in the Western Entrance of the CCL - Lisbon Congress Center, Praça das Indústrias 1,1300-307 Lisboa, Portugal available during the following hours:

- Thursday, 20 November, 08.00 – 12.00
- Friday, 21 November, 08.00 – 12.00

For organisational and security reasons, the name badge must be worn at all times during the event. Access to the different areas will not be granted without a proper name badge (blank badges are not permitted). Registrants may not share passes between multiple registrants.

## Onsite Registration

There will be **no onsite registration** at the event. This is to avoid long waiting times and crowding in the entrance area.

## Name change

Name change is permitted at any time and at no cost. The substitute must work for the same company as the original registrant, must be in the same registration category (or additional fees may apply) and invoicing information must stay the same. Name changes must be notified in writing to the [Registration Team](#) along with full contact details of the substitute. Once the event has started, a name change is no longer allowed.



## Categories with reduced registration fees

### Members

Only direct members of WindEurope, having paid their 2025 membership fees can benefit from the member registration price. If your company/organisation is not yet a member and would like to benefit from the discount, please [submit your membership application](#) before registering. The processing period for new membership contracts is two weeks. If the membership status is not valid at the date of registration (either due to non-payment or the contract processing period), the non-member fee will apply. Any reimbursements will be made only after receipt of the membership payment.

### Academic/Non-profit/NGO

This is available to those with a current full-time position at an educational institution, a non-profit organisation or a non-governmental organisation. WindEurope and D2i Systems reserve the right to proceed with regular registration and to charge the corresponding registration fee if the attendee is not eligible for this category.

### Student

Only full-time enrolled students can benefit from the student rate.

Proof of status from the Registrar's office verifying full-time status is required to process your registration. Part-time students, post-doctoral and PhD candidates with an income and others who cannot meet the above criteria are not eligible for the discounted student rate.

Each student registration will be subject to approval.

### Speaker/Poster presenter:

Available only to speakers/poster presenters who take part in the conference programme. If you register with the reduced price and later cancel your presentation, WindEurope and D2i Systems reserve the right to charge the full amount for your registration. Speakers and poster presenters will be contacted directly by the Conference Secretariat with instructions on how to register. For more information, please contact: [conference@windeurope.org](mailto:conference@windeurope.org)



## Discount code

Any discount code must be applied at the time of registration and may not be applied retroactively once the registration has been completed. The discount code will only be valid if the registration and payment terms have been met. If the invoice is not paid on time, the discount arrangements lapse automatically.

Discount codes may not be combined and are not transferable.

## Payment methods

### Credit card

- Accepted credit cards: Visa, MasterCard.
- The online registration system uses secure encryption to protect your card and personal details.
- You will receive an invoice at the end of the registration process.
- Access to the networking platform will not be provided unless all fees are paid.
- All costs are to be borne by the ordering customer.

For the purpose of registering WindEurope as a supplier, our bank details are:

WindEurope ASBL

Rue Belliard 40

1040 Brussels

Belgium

BE73 3630 4209 0360

BBRUBEBB

ING Belgium

## Cancellation/refund policy

Cancellations must be notified by e-mail to the [Registration Team](#) and will be subject to the following conditions:

- Cancellation received on or before 17/10/2025: refund of fee minus a cancellation fee of 75 EUR.



- Cancellation received after 17/10/2025 or no-shows: no refund possible and registration fees may not be transferred to a different WindEurope event.

Refund requests are only accepted **within 3 weeks of the event** for the following reasons:

- The request is within the limits of our General Terms and Conditions applicable for this event
- A double payment has been done for the same registration
- A wrong pass category has been purchased and we are notified within the week of purchase
- A wrong rate has been applied instead of the actual applicable rate
- Entitlement to a free pass which was unknown at the time of booking
- VAT has been applied incorrectly - please check our reverse charge rules in the General Terms and Conditions for this event
- A visa application has been denied even though the request has been made in time.

Any applicable refund will be processed 8-10 weeks after the event.

Any refund to credit card payments may only be credited back to the original credit card and cannot be refunded to a different card or bank account.

If an attendee is not able to attend in person because of imposed travel bans or quarantine restrictions that were not known at the time of, then the attendee will be reimbursed 100% of the paid amount.

## VAT

Registration to this WindEurope event falls into the exception foreseen at the article 194 VAT Directive.

The VAT rate of the country where the event takes place applies when paying a registration. Even if your organisation is VAT registered, WindEurope has to apply local VAT and pay this VAT to the Portuguese authorities. The only exception are organisations that are located in Portugal and have a Portuguese VAT number.

The VAT number used for this event will be PT980871085.



## Invoice

The document you receive after registering does not constitute a certified VAT invoice under Portuguese tax law. The official certified invoice will be issued through accredited software and sent separately within one week after the end of each month.

Note: The invoice will be issued using the invoice details you will provide on the registration form. Please make sure you provide us with the correct information. An administrative fee may apply if an invoice has to be re-issued due to changes in the invoicing information.

## Visa invitation letter

An invitation letter will only be provided to registrants who have registered and paid the required registration fees. Registrants who need an official invitation letter in order to obtain a visa should visit our [Registration Guest Portal](#) with the following information: first name, last name, birth date, country of origin, passport number and passport expiry date.

Please note that neither WindEurope nor D2i Systems will be able to contact or intervene with any Embassy or Consulate office on behalf of a registrant. The invitation letter does not financially or legally obligate WindEurope nor D2i Systems in any way. All expenses incurred in relation to the event and to obtaining a visa are the sole responsibility of the registrant. WindEurope and D2i Systems do not accept any responsibility for travel, accommodation and/or other costs incurred due to the rejection of a registrant's visa application.

Should the visa application be denied or not approved in time to attend the event, WindEurope and D2i Systems will only refund the full registration fee if the registrant provides the Registration Secretariat with an official document from the concerned Embassy/Consulate rejecting the visa and the application was submitted in due time. Please note that a notification sent to WindEurope or D2i Systems after the event will not be accepted.

## Photographs and videos

WindEurope reserves the right to photograph and videotape the conference and social events and all its attendees and to use these photographs and videos in any internal and external communication related to WindEurope including, but not limited to, its websites and mobile applications, social media pages, event daily newspapers, conference programme, newsletters, publications and annual reports.



By registering for the event, the registrant explicitly agrees to the use of his/her image in any WindEurope publicity material without any compensation in perpetuity. Any personal data will be solely used in accordance with current EU and Belgian data protection legislation and will not be disclosed to a third party without the registrant's prior written consent.

## Data protection

By registering for this event, you (the registrant) agree that your personal data will be processed by WindEurope (Rue Belliard 40, 1040 Brussels, Belgium) and D2i Systems Limited (41-43 Basement, Hamilton Square, Birkenhead, Merseyside CH41 5BP, United Kingdom) for registration and handling purposes, as well as to send you information in connection with all WindEurope events. Any personal data will be solely used in accordance with current EU and Belgian data protection legislation and will not be disclosed to a third party without the registrant's written consent. If you do not submit the data indicated as "required", we cannot complete your registration. Please refer to WindEurope's Data Protection Policy which you can consult at: <https://windeurope.org/privacy-policy/>

## Disclaimer

WindEurope may not be held responsible for any loss, injury or damage to any property, whatever the cause may be in relation to this event. Liability of persons and enterprises providing means of transportation or other services, however, remains unaffected.

WindEurope reserves the right to amend, postpone or withdraw the event for any reason should any circumstances arise that are outside WindEurope's control (i.e. *force majeure* including, but not limited to, fire, flood, strikes, labour disputes, war, blockades, riots, acts and/or threats of terrorism and the unavailability of means of transport). WindEurope will endeavour to amend or postpone the event but shall not be held responsible for any costs, damages or expenses incurred by registrants.

There may be circumstances that affect you that are beyond WindEurope's control such as *force majeure* (please see above). In these instances, the decision and responsibility to attend or not rests solely with you and we are unable to refund registration fees for events that take place despite the circumstances.

In cases falling outside of *force majeure*, WindEurope will try to provide adequate notice should WindEurope have to cancel or amend an event but reserves the right to amend or



cancel an event at any time without liability for any travel, registration, accommodation or other costs.

Any travel/accommodation costs incurred are entirely the registrants' responsibility. WindEurope does not accept any liability for reimbursement of travel costs unless otherwise stated.

All issues, questions and disputes concerning the validity, interpretation, enforcement, performance or termination of this Collaboration Agreement shall be exclusively governed and construed in accordance with Belgian law. All disputes shall be submitted to the exclusive jurisdiction of the Dutch speaking courts of Brussels, without prejudice to WindEurope's right to initiate proceedings under the laws and before the courts of the registrant's registered office in the event that any sums are due by the registrant to WindEurope.