



EoLIS 2020

Terms & Conditions

These terms and conditions apply to the registration to the virtual event organised by WindEurope asbl/vzw – EoLIS 2020 from 18 to 20 November. The registration service will be performed on our behalf by D2i Systems Ltd and the online platform for the virtual conference will be provided by SpotMe SA.

By registering to attend EoLIS 2020 yourself or on another's behalf, you are agreeing to the following terms and conditions, please read these carefully:

You can register to the event online: <https://windeurope.org/eolis2020/registration/>

We cannot take responsibility if bookings made by other methods do not reach us. When you book online you will receive an auto-acknowledgment with your invoice by e-mail once you have completed your registration. A few days before the event you will also receive from SpotMe SA your access to the online platform for the virtual conference.

If you do not receive the confirmation e-mail with the invoice in your inbox, please check your spam folder. If you still do not see the confirmation e-mail, please contact the WindEurope Registration c/o D2i Systems at helpdesk@d2isystems.com

If you cannot register online, please call the helpdesk for assistance: +44(0) 151 649 5159

We accept and process registrations on the basis that you have followed all the internal procurement procedures of your organisation and you will be charged accordingly. By registering, you are also confirming that the information you submit is accurate and complete.

Registrations are made at your own risk and we cannot take responsibility for registrations booked in error. This responsibility lies with your organisation or you if you are booking as a private individual. Furthermore, WindEurope and D2i Systems will not refund the registration fee or any other costs should you register in error and fail to cancel with adequate cancellation notice.



Minimum age

Registration and/or admittance to EoLIS 2020 shall be limited solely to participants who are 18 years of age or older, due to current health and safety regulations and legislation in effect. Any registration by anyone who is under 18 is unauthorized and in violation of these Terms and Conditions and will automatically result in the forfeit of their registration. You hereby accept that identification is to be provided upon request. By registering to the event you represent and warrant that you are 18 years of age or older, and that you agree to and to abide by all of the Terms and Conditions.

Name change

Name change is permitted at any time and at no cost. The substitute must work for the same company as the original registrant, must be in the same registration category (or additional fees may apply) and invoicing information must stay the same. Name changes must be notified in writing to the [Registration Team](#) along with full contact details of the substitute. Once the event has started, a name change is no longer allowed.

Categories with reduced registration fees

Members

Only direct members of WindEurope, having paid their 2020 membership fees can benefit from the member registration price. If your company/organisation is not a member yet and would like to benefit from the discount, please [submit your membership application](#) before registering. The processing period for new membership contracts is two weeks. If the membership status is not valid at the date of registration (either due to non-payment or to the contract processing period), the non-member fee will be charged. Any reimbursements will be made only after receipt of the membership payment.

Academic/Non-profit/NGO

Available to those with a current full-time position at an educational institution, a non-profit organisation or a non-governmental organisation. An official letter from the institution/organisation confirming the full-time employment status must be provided. This document should be uploaded during the registration process. Without this document, WindEurope and D2i Systems reserve the right to proceed with regular registration and to charge the corresponding registration fee.



Student

Student (PhD student included) registration requires proof of status, i.e. either a copy of a valid 2019-2020 student ID card or an official letter from the educational institution, confirming that the registrant is a full-time student at the time of the event. This document should be uploaded during the registration process. Without this document, WindEurope and D2i Systems reserve the right to proceed with regular registration and to charge the corresponding registration fee.

Speaker/Poster presenter:

Available only to speakers/poster presenters who take part in the conference programme. If you register with the reduced price and later cancel your presentation, WindEurope and D2i Systems reserve the right to charge the full amount for your registration. Speakers and poster presenters will be contacted directly by the Conference Secretariat with instructions on how to register. For more information, please contact: techworkshops@windeurope.org

Discount code

Any discount code must be applied at the time of registration and may not be applied retroactively once the registration has been completed. The discount code will be valid only if the registration and payment terms have been met. If the invoice is not paid on time, the discount arrangements lapse automatically.

Discount codes may not be combined and are not transferable.

Payment methods

Credit card

- Accepted credit cards: Visa and MasterCard
- The online registration system uses secure encryption to protect your card and personal details.
- You will receive an invoice via the confirmation e-mail upon completion of your registration.
- The access to the online platform will not be given unless all fees are paid.
- The payment is processed immediately after finishing the registration.
- All costs are to be borne by the ordering customer.
- Please note that the merchant name that will appear on your credit card statement would be "WindEurope".



Cancellation/refund policy

Cancellations must be notified by e-mail to the [Registration Team](#) and will be subject to the following conditions:

- Cancellation received on or before 28/10/2020: refund of fee minus a cancellation fee of 75 EUR.
- Cancellation received after 28/10/2020 or no-shows: no refund possible and registration fees may not be transferred to a different WindEurope event.

Any applicable refund will be processed after the event.

Any refund to credit card payments may only be credited back to the original credit card and cannot be refunded to a different card or bank account

VAT

Registration to this WindEurope online event falls into the normal B2B & B2C rules. Please refer respectively the article 52 and 54 of the EU VAT directive 2006/112/CE.

The VAT number used for this event will be BE0476915445.

Invoice

If you pay by credit card, you will access your legal tax invoice via the confirmation e-mail you will automatically receive upon completion of your registration.

Note: The invoice will be issued using the invoice details you will provide on the registration form. Please make sure you provide us with the correct information. An administrative fee may apply if an invoice has to be re-issued due to changes in the invoicing information.

Data protection

By registering for this event, you (the registrant) agree that your personal data will be processed by WindEurope (Rue Belliard 40, 1040 Brussels, Belgium) and D2i Systems Limited (41-43 Basement, Hamilton Square, Birkenhead, Merseyside CH41 5BP, United Kingdom) for registration and handling purposes, as well as to send you information in connection with all WindEurope events. Furthermore, your full name and e-mail address will be shared with



SpotMeSA (Avenue du Théâtre 1, 4th floor, 1005 Lausanne, Switzerland) in order to set-up your account for the virtual conference. Any personal data will be solely used in accordance with current EU and Belgian data protection legislation and will not be disclosed to a third party without the registrant's written consent. If you do not submit the data indicated as "required", we cannot complete your registration. Please refer to WindEurope Data Protection Policy that can be consulted at: <https://windeurope.org/privacy-policy/>

Disclaimer

WindEurope may not be held responsible for any loss, injury or damage to any property, whatever the cause may be in relation to this event. Liability of persons and enterprises providing means of transportation or other services, however, remains unaffected.

WindEurope reserves the right to amend, postpone or withdraw the event for any reason should any circumstances arise that are outside WindEurope's control (i.e. *force majeure* including, but not limited to, fire, flood, strikes, labour disputes, war, blockades, riots, acts and/or threats of terrorism and the unavailability of means of transport). WindEurope will endeavour to amend or postpone the event but shall not be held responsible for any costs, damages or expenses incurred by registrants.

There may be circumstances that affect you that are beyond WindEurope's control such as *force majeure* (please see above). In these instances, the decision and responsibility to attend or not rests solely with you and we are unable to refund registration fees for events that take place despite the circumstances.

In cases falling outside of *force majeure*, WindEurope will try to provide adequate notice should WindEurope have to cancel or amend an event but reserves the right to amend or cancel an event at any time without liability for any travel, registration or accommodation or other costs.

Any travel/accommodation costs incurred are entirely the registrants' responsibility. WindEurope does not accept any liability for reimbursement of travel costs unless otherwise stated.

All issues, questions and disputes concerning the validity, interpretation, enforcement, performance or termination of this Collaboration Agreement shall be exclusively governed and construed in accordance with Belgian law. All disputes shall be submitted to the exclusive jurisdiction of the Dutch speaking courts of Brussels, without prejudice to WindEurope's right to initiate proceedings under the laws and before the courts of the registrant's registered office in the event that any sums are due by the registrant to WindEurope.